

GUIDELINES FOR PARENTS/CARERS

Our Commitment

At Relationships Australia Tasmania (RA Tas) we are committed to creating an environment where all its community can enjoy participation in our programs without experiencing abusive, insulting threatening or other anti-social behaviour.

We call on all parents/carers (and other people accessing our services) to:

- Observe our organisations guidelines for parents/carers,
- Where necessary, politely and respectfully remind others of their obligation under these guidelines, and
- In the event of serious or ongoing breaches of these guidelines by another person, to report the matter to a staff member so that appropriate action can be taken.

Our Guideline for Parents/Carers

Your and other children and young people's participation and safety in RA Tas programs are our primary consideration. As parents/carers your role is to support these by:

- Encouraging your child's participation in a positive manner,
- Advising your Practitioner of any additional support that your child may have or develops while accessing the program, to assist in the safe participation of the program,
- Advising the Practitioner of any changes in contact information in the event of an emergency,
- Not engaging in behaviour that discriminates against any other person on the basis of gender, race, ability, colour, religion, language, politics or national or ethnic origin,
- Not engaging in, threatening to engage in, violent, physical or verbal confrontations with any other person,
- Engagement with RA Tas personnel is a positive manner and do not criticise the personnel in the presence of your child. Report any concerns to the program manager,
- Ensuring your child has adequate supervision at all time when waiting for your appointment,
- Ensuring that your child is picked up on time at the conclusion of their appointment.
- Notify the Practitioner prior to the session commencing if your child is to be picked up by a person unknown to the RA Tas staff member.
- Not taking photos of children unless you have consent from an RA Tas staff member and other children's parents or guardians.
- Not being affected by alcohol, drugs and other behaviour altering substances.
- Not requesting contact with staff outside of the RA Tas program.
- Not requesting personnel to provide any support or services outside the boundaries of the RA Tas program.
- Report any concerns regarding the safety, wellbeing and welfare of a child or young person to a staff member immediately.