Position Description

<table>
<thead>
<tr>
<th>Position Title</th>
<th>Counsellor and Community Educator Gamblers Help</th>
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</thead>
<tbody>
<tr>
<td>Department</td>
<td>Early Intervention Services</td>
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<tr>
<td>Program</td>
<td>Gamblers Help</td>
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<tr>
<td>Location</td>
<td>Launceston</td>
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<tr>
<td>Classification</td>
<td>Level 2, Professional Employee Salary Rates</td>
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Position Summary
This position will take a lead role in delivering the Gamblers Help program in northern Tasmania. The Gamblers Help program is a program funded by the Department of Health and Human Services through Anglicare Tasmania to deliver services to those who identify as having problem gambling, those affected by another person’s problem gambling or those considered at risk of developing problem gambling. The Gamblers Help program also provides community education and community engagement to address the underlying causes of problem gambling.

Key Areas of Responsibility
- Provision of counselling services.
- Act as a central contact point for Relationships Australia Tasmania’s (RA Tas’) Gamblers Help program in the North and work with the Manager to ensure all program commitments are met.
- Delivery of Gamblers Help program activities including counselling, venue visits and self-exclusions.
- Development and delivery of community education and engagement programs for Gamblers Help in collaboration with the Manager.
- Accurate completion of associated administrative tasks and data entry.
- Represent Relationships Australia Tasmania at meetings / events as required.
- Participation in regular individual and group supervision sessions.
- Participation in team meetings, professional development and other meetings as appropriate.
- Maintenance and promotion of networks with other agencies and the community.
- Other duties as required.
Position Relationships

<table>
<thead>
<tr>
<th>Supervisor</th>
<th>Manager Early Intervention Services North/North West</th>
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<tbody>
<tr>
<td>Direct Report(s)</td>
<td>Nil</td>
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<tr>
<td>Other(s)</td>
<td>Co-ordinator, Senior Practitioner, Clients, Practitioners, other internal and external stakeholders</td>
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Extent of Authority

- Works under the direction of the Manager Early Intervention Services North/North-West using established policy and procedure to deliver services to clients.

Organisational Responsibilities

- Adhere to the RA Tas Code of Conduct and Code of Ethics in a manner that is consistent with their spirit and intent
- Act only in ways that advance the objectives, values and reputation of RA Tas
- Act with honesty, integrity and in good faith at all times maintaining the strictest of confidentiality
- Adhere to all organisational policies, procedures, standards and practices
- Assist RA Tas to create and maintain a safe and healthy work environment by working safely and adhering to organisational policies, procedures, standards and practices

Selection Criteria

Essential Requirements (Skills, knowledge, experience, qualification(s) and/or training)

1. Degree in Social Sciences, Psychology or Social Work.
2. Demonstrated knowledge, understanding and application of counselling theory and practice, couple and family dynamics and the psychological development of relationships.
3. Understanding of the impacts and causes of problem gambling and the ability to work with clients to identify strategies, supports and options to overcome problem gambling.
4. Ability to communicate and engage with clients therapeutically and to assist clients with a broad range of intellectual abilities, motivational levels, and health profiles, and from a range of socio-economic backgrounds.
5. Demonstrated capacity to consider social policy in the area of gambling as a problem and to apply this consideration to ensure that the program remains current, accessible and relevant to the client group.
6. Demonstrated experience and/or the capacity to develop and deliver community education and engagement programs.
7. Ability to maintain professional independence whilst also participating in a multi-disciplinary team
8. Capacity to reflect on own practice, with supervisor, peers and self
9. Ability to work within and positively advance the mission and values of Relationships Australia Tasmania

Desirable Attributes
- Experience working with individuals, families and couples
- Experience working in a related field and/or experience working with clients who are experiencing issues of problem gambling
- Computer literacy

Special Requirements
- Appointment to this position will be subject to a Working with Children Check
- Some intrastate and interstate travel will be required in the position
- Current drivers licence

Working Conditions
- Some out of hours work may be required.

Our values
At Relationships Australia Tasmania we believe that we should be:
- Client-centred
- Clear in our purpose and expectations
- Optimistic and hopeful
- Part of a collective effort
- Committed to outstanding service
- Professional and responsible

Approval

<table>
<thead>
<tr>
<th>Name</th>
<th>Signature</th>
<th>Date</th>
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<tbody>
<tr>
<td>Manager</td>
<td>Deb Burdon</td>
<td></td>
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<tr>
<td>Director</td>
<td>Jules Carroll</td>
<td></td>
</tr>
<tr>
<td>COO</td>
<td>Michael Kelly</td>
<td></td>
</tr>
<tr>
<td>Human Resources</td>
<td>Kristy Brown</td>
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<tr>
<td>CEO</td>
<td>Mat Rowell</td>
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